

General and Emergency Housing Program

New Law: 1,100 Room Statewide Maximum

As of September 15th, 2024, the General Assistance Emergency Housing program is required to follow the new law that caps the total number of hotel or motel rooms to be utilized by the program at 1,100. When the program reaches 90 percent of the hotel and motel rooms capacity, the State will follow a new administrative procedure to help distribute the remaining rooms to the most vulnerable households.

Authorizations will be granted first to households with a member who:

- is a child 19 years of age or under,
- is pregnant,
- is experiencing domestic violence, dating violence, sexual assault, stalking, human trafficking, hate violence, or other dangerous or life-threating conditions related to violence against the individual that caused the household to lose its housing,
- is 65 years of age or older, or
- is otherwise categorically eligible and includes a member who is 50 years of age or older.

Households who meet one of the categories listed above can apply for assistance at any time. All other households can call for assistance after 12 p.m.

If you are unsure when you can apply, or if you are looking for a referral to a shelter, please call 1-800-775-0506 to speak to a benefits specialist. If you need a phone or assistance in calling, please visit an Economic Services Division district office and see the Administrative Specialist at the check-in counter.

